

### **DCUSA Issues Form (DIF)**

This form should be used by parties to submit matters for consideration to DCUSA Standing Issues Group (SIG).

The completed form should be issued to [DCUSA@electralink.co.uk](mailto:DCUSA@electralink.co.uk)

<b>Document Control</b>	
Date Submitted	3 <sup>rd</sup> April 2024
Issue Title:	Super Customer Invoicing Issues
Issue Number*:	
Meeting Ref*:	
Attachments:	

*\*Assigned by DCUSA Secretariat*

<b>Originator details</b>	
Party Name	British Gas
Originator Name	Kevin Woollard
Party Category	Supplier
Email Address	Kevin.woollard@centrica.com
Telephone Number	07979 563580

<b>Nature of Issue</b>
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1. Supercustomer invoices have been received which have missing days worth of data. For example invoice received for period for period 28/12/23 to 25/1/24 but missing data for 18/01/24. This causes invoice validation to fail and manual intervention is required to reconcile data. No proactive notification was received to alert us to the issue.
2. Billing periods are not aligned across networks. This causes additional work in forecasting and preparing accruals. The following table lists the billing dates and billing periods for each DNO.

GSP	Invoiced Date	Payment Due date	SETTLEMENT_CODE	Start Date	End Date
1	21/02/2024	06/03/2024	SF	01/01/2024	31/01/2024
2	21/02/2024	06/03/2024	SF	01/01/2024	31/01/2024
3	21/02/2024	06/03/2024	SF	01/01/2024	31/01/2024
4	21/02/2024	06/03/2024	SF	01/01/2024	31/01/2024
5	21/02/2024	06/03/2024	SF	01/01/2024	31/01/2024
6	21/02/2024	06/03/2024	SF	01/01/2024	31/01/2024
7	22/02/2024	07/03/2024	SF	01/01/2024	31/01/2024
8	22/02/2024	07/03/2024	SF	01/01/2024	31/01/2024
9	23/02/2024	08/03/2024	SF	01/01/2024	31/01/2024
10	23/02/2024	08/03/2024	SF	01/01/2024	31/01/2024
11	01/03/2024	15/03/2024	SF	11/01/2024	08/02/2024
12	01/03/2024	15/03/2024	SF	11/01/2024	08/02/2024
13	01/03/2024	15/03/2024	SF	11/01/2024	08/02/2024
14	14/03/2024	28/03/2024	SF	25/01/2024	21/02/2024
				01/01/2024	21/02/2024

### Solution Overview – if known

Solution description:	<ol style="list-style-type: none"> <li>1. Proactive communication to be sent by network where billing period does not contain each days worth of billing</li> <li>2. Invoice Date and billing periods to be aligned across all networks</li> </ol>
Lead time for Implementation:	